

55
years



PROVIDING HOPE TO THE COMMUNITY
SINCE 1966



**ANNUAL
REPORT**
2021-2022



BOARD OF TRUSTEES

David Schjott, Ed.D
Chair

Les Chambers, BPS,
1st Vice-Chair/Chair-Elect

Susan Reed, MS
2nd Vice-Chair

Capt. Kevin Kirkpatrick, BA
Secretary

Jon Morris, MS
Treasurer

James "Archie" Jernigan, BS

Angie Bobo Onianwa, BA

Lois Lunderman, D.D.S

Angela Gainer

Lisa Payton, BS

Alice Carter, MS

Ana Leurinda, MD

Shervin Rassa, MS

Message from the President / Chief Executive Officer

During this year, Bridgeway Center, Inc. (BCI) reinforced our Commitment to our Mission. While the unique circumstances of the past two years have certainly influenced our approach to day-to-day operations, it has not changed our overall goal of developing strategies and initiatives in support of our mission:



"To provide compassionate trauma-informed care, to maintain the human dignity of every person, to meet community support needs, to foster low-income housing, work to end homelessness in Okaloosa and Walton counties, to provide primary health care services to low-income persons and families, and to continually search for empowering and innovative ways to serve our clients, patients, families, and community."

This mission captures our goals of serving our clients and patients, being a great workplace, and a trusted partner in our community. An organization's core values are always essential, but more so than ever, given the ever-changing work environment. We retain our steadfast devotion to our core values of:

1. **RESPECT:** Ensure everyone is provided care with empathy and kindness. To recognize and respond to the human dignity of every person.
2. **INTEGRITY:** Ensure the highest standards of professional conduct and care that promotes responsibility, trustworthiness, and fairness.
3. **SERVICE:** Ensure care that works toward recovery is vital and improves the quality of life for those we serve.
4. **RESPONSIBILITY:** Everyone is accountable for the safety, security, and well-being of the clients/patients receiving care.
5. **EMPOWERMENT:** Encourage the individual success of each client, patient, and staff using teamwork, collaboration, and mentorship.
6. **COMMUNITY:** Educate to reduce the stigma, increase access to services, and increase awareness of the positive outcomes of care
7. **DIVERSITY:** Promote an environment and culture that embraces the diversity and variety of our clients, staff, patients, and communities.

These values continue to emphasize our commitment to a diverse and inclusive workplace.

BCI is eager to build upon our success in 2023 and beyond. No relationship has been changed more by the pandemic than the one between employers and employees. Companies that do not

adjust to this new reality and respond to their workers do so at their peril. We succeed in being flexible and continue to offer our staff the ability to work from home as needed. This flexibility provides our teams with a balance of remote and in-person work, enabling their work and personal lives to thrive.

Note of Appreciation:

We could not accomplish our mission without our Board Members. They are passionate BCI ambassadors, offer direction and expertise, share their critical insights, and have a vision for BCI's future. Our Board is diverse and ready to volunteer, give, and share BCI's story. They fully understand our mission and bring their most relevant and valuable skills, experiences, connections, and ideas to the table to help create a long-term vision for BCI

We value each member of our Board and benefit from their expertise, leadership, compassion, and generosity. We thank them for working with us to improve the lives of the people we serve and for their ability to see a better world.

We also want to thank our community partners for their support and assistance.

- **Okaloosa County Board of County Commissioners** has enabled us to provide services through the Forensic Pre-Trial Program.
- The **Greater Ft. Walton Beach Chamber of Commerce** is our partner for our work at One Hopeful Place.
- The **City of Ft. Walton Beach** and the **United Way** have provided grants for services and programs for our clients.
- **Northwest Florida Health Network** and **Access Behavioral Health** are the managing entities for DCF and Medicaid funding.
- **Ft. Walton Beach Police Department** and the **Okaloosa Sheriff's Department** for their support and assistance.

There are many more that work with us to accomplish our mission. Our community partners make it possible for BCI to continue our mission.

It continues to be my duty to lead BCI through what is sure to be a transformative era. The world is changing rapidly, and we are ready to adapt and grow. Relationships remain at the heart of what we do. We will continue to put people first, build upon our success and create a bold path forward. ***The future of BCI has never been brighter. I look forward to the opportunities that await us.***



Bonnie R. Barlow, SHRM-SCP, SPHR
President / Chief Executive Officer, Bridgeway Center, Inc.



EXECUTIVE LEADERSHIP TEAM

Bonnie R. Barlow,
SHRM-SCP-SPHR

President/
Chief Executive Officer

Larry McFarland, LMHC
Chief Clinical Officer

Clayton McAllister, MBA
Chief Financial Officer

**Anwar Botros, BS,
NCE, CCNA, MCPSE**
Chief Technology Officer

Jenna McElyea, MBA, LPN
Senior Vice-President
of Medical Services

Carrie Parker
Human Resources &
Quality Program Director

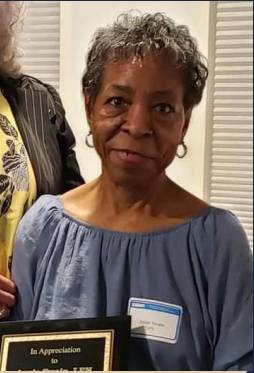
Stefanie Fontaine, BS
Director of Growth
& Development



EMPLOYEE HIGHLIGHTS


Natasha Alexander, BS
Director of Compliance and Quality
2021 BCI Award of Excellence

Annie Swain, LPN
 Honored at Okaloosa Women of Honor & Received Mental Health Association Award for Sustained Extraordinary Achievement in Mental Health Treatment



Stefanie Fontaine, BS
 Honoree at United Way's 40 under 40

Larry McFarland, LMHC
 Received FBHA Superior/Administrator of the Year Award



Our Services:

When we come together to support those in need, we build a community that has sustainable and life-changing programs and services for all Okaloosa residents.

Our Services are provided safely through telehealth, telephone, and in-person.

- Assessment and Evaluation
- Psychiatric Medication Management
- Medication Assisted Treatment (MAT) Clinic
- Outpatient Detoxification Unit
- Group, Individual, and Family Therapy
- Aftercare & Discharge Planning
- Psycho-Social Wellness
- Family Strengthening and Support Services
- Community Action Team (CAT)
- Substance Use Outpatient Program
- Case Management
- Supportive Housing
- Comprehensive Assessments
- Forensic Pre-Trial Program
- DUI Program
- Adult Care Coordination
- Youth Care Coordination
- One Hopeful Place
- Residential Coordination
- Wraparound Services
- In-Home Supportive Services
- Family Care Unit (FCU)
- HUD Permanent Supportive Housing

Nationally accredited by CARF and licensed by the Florida Department of Children and Families for Outpatient Services



OUR WORK

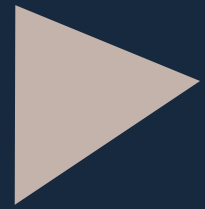




BCI participated in OneBlood Drives

WHAT WE

MADE



HAPPEN

THIS YEAR



Okaloosa County Commissioners proclaimed May 2022 as Mental Health Awareness Month



One Hopeful Place Women Shelter Ribbon Cutting



2022 Board Officers Swearing In (From left to right) Jon Morris, MS, Treasurer; Les Chambers, BPS, 1st Vice-Chair / Chair-Elect; Susan Reed, MS, 2nd Vice-Chair; David Schjott, Ed.D Chair *Capt. Kevin Kirkpatrick, BA, Secretary *via remote



Mental Health Awareness Month Walk
Fort Walton Beach

Our Accomplishments:

- Celebrated BCI's 55 Years of Service
- Started in-person President/CEO All Associates Meetings in January 2022
- Recruited and hired new Chief Technology Officer
- Applied for and Received ARPA Funding Grant
- Four New Board Members
- Permanent Supportive Housing Grant
- Successful Financial Audit
- Employee Food Truck Appreciation
- Juneteenth added as a new BCI Holiday
- Talk of the Town - Mental Health in Our Community
- Bridgeway Health Clinics coordinated Mobile Screening Unit
- One Hopeful Place campus Improvements
- Youth Care Coordination - 4 Counties
- NWFSC - Student Counselor on Site
- Strategic Planning Sessions for ELT and BOT
- Board of Trustees Tour of BCI facilities (11-12-2021)
- Out of Darkness Walk (11-13-2021)
- Selected Archway Partners as a Developer for Affordable Housing Project
- Community Holiday Celebration (12-3-2021)
- BCI Holiday Employee Celebration (12-10-2021)

Administrative Cost:

Making the MOST of
EVERY DOLLAR!

12.78%

Administrative Services

87.22%

Program Services

Funding Sources:

Medicaid, Medicare, Department of Children and Families, FamiliesFirst Network, FADAA, Federal Probation, Private Pay, Commercial Insurers, DUI Program, Okaloosa County Board of County Commissioners, Northwest Florida Health Network, City of Fort Walton Beach, United Way



Mental Health Awareness Month Walk
Crestview



Crestview Fall Festival



Christmas Parade - Crestview



Billy Bowlegs Parade - Fort Walton Beach

COMMUNITY EVENTS

BRIDGEWAY DASHBOARD

BCI's Dedicated Staff (124 as of 6/30/2022)

Achieved these Results!

8,313

Clients Served

87,700

Total Services

45

Employee
In-Person
Trainings

228

Total In-Person
Training Hours

**252 Men
82 Women**

One Hopeful
Place
Participants

3,800


Volunteer Hours
at One Hopeful
Place

*Special Thanks for our Partnerships with
Genoa Healthcare Pharmacy and the
Mental Health Association of Okaloosa/Walton County*



Jack Burkett
Administration Bldg
205 Shell Avenue
Ft. Walton Beach, FL 32548
850.200.0094

BridgewayCenter.org

 facebook.com/BridgewayCenterInc