

**JULY 1, 2010**

**THE FOLLOWING IS AN OVERVIEW OF BCI CLINICAL SERVICE PROGRAMS:**

**INTEGRATED TREATMENT SERVICES (ITS):** COMPONENT CONTAINS THE FOLLOWING:

**ITS-MH (850) 833-7500 / (850) 689-7810 Allison Velez**

ITS-MH provides a wide array of services for all age groups. Services available include individual, couples, family, and group therapy as well as life skills classes all of which focus on the needs of the individual. ITS staff includes a full complement of licensed mental health professionals. ITS offers outpatient counseling and psychological services at two locations within Okaloosa County; Fort Walton Beach and Crestview. Positive peer interaction in groups and play therapy are an integral part of the treatment for children.

**ITS-SA (850) 833-7500 / (850) 689-7810 Allison Velez**

ITS-SA offers both individual and group counseling to the client and is designed to meet the individual client needs in treatment. The length of stay is essentially determined by the therapist and individual client. The client population consists of adults as well as adolescents. Referral to outside or internal agencies is provided to clients as additional needs are identified. The goal of treatment is to maintain abstinence while developing a lifestyle conducive to living chemically free. Various specialized services include the CASA program for adolescents, in-school prevention services, and mobile substance abuse therapy.

**COMPREHENSIVE VIOLENCE INTERVENTION SERVICES (850) 833-7500 / (850) 689-7810 Allison Velez**

Services are provided in psycho-education, training, prevention, treatment and rehabilitation for victims and offenders of emotional, physical and sexual violence. Services include Batterers Intervention Programs and a Sex Offender Relapse Prevention Program. Victim Services Coordinator's case-manage victims to ensure that services are available to victims of physical, sexual and emotional violence.

**HIV/AIDS EDUCATION (850) 833-7500 / (850) 689-7810 Allison Velez**

Predicated on the prevalence of risky behavior in substance abuse clients, HIV/AIDS education is available to these clients. Education is provided both in group settings and individually. Confidential HIV testing is provided at no charge to clients.

**PSYCHIATRIC SERVICES (850) 833-7500 / (850) 689-7810 Allison Velez**

This program provides psychiatric evaluations and outpatient psychiatric treatment/medication management to adults, adolescents and children.

**FAMILY SUPPORT SERVICES (DCF REFERRALS ONLY) Susan Guilian**

Family Support Services program is a multi-level program provided exclusively to families who were referred by the Department of Children and Families or the Families First Network due to allegations of abuse or neglect. The goals are to ensure the safety of the children, to keep the families intact and to reunite families who have been separated due to abuse or neglect. Services include teaching parents appropriate and effective parenting skills by role modeling and using curriculum specifically designed for abusive or neglectful parents. In addition the Family Support Service program provides resource development, budget planning, and a referral system as well as crisis intervention.

**PET AND PLAY THERAPY (850) 833-7500 / (850) 689-7810 Allison Velez**

Pet Therapy with a certified Golden Retriever dog and therapist can be used as an adjunct to traditional therapeutic approaches for children and adolescents with gross developmental delays, attachment difficulties, post traumatic disorders and resistance to traditional "verbal" therapy. Increased sharing of feelings and open communication is the desired positive outcome.

CHILDREN AND ADOLESCENT SUBSTANCE ABUSE PROGRAM (CASA) (850) 833-7500 / (850) 689-7810 Allison Velez

CASA provides intervention, prevention, and treatment services for children and adolescents ages 12 to 17 with substance abuse concerns. Criteria include identified use of alcohol and/or other drugs prior to treatment. Treatment services include psychoeducational groups, individual, and family therapy. Referral to detoxification is provided if necessary.

TREATMENT ALTERNATIVES FOR SAFER COMMUNITIES (TASC) (850) 833-7500 / (850) 689-7810 Allison Velez

The goal of the TASC program is to prevent further involvement with the Department of Juvenile Justice by advocating treatment services for juveniles at risk. The program is designed to identify, screen, access, and refer juveniles ages 9-20 to the appropriate community-based mental health or substance abuse provider.

JUVENILE JUSTICE OUTPATIENT PROGRAM (JJOP) (850) 833-7500 / (850) 689-7810 Allison Velez

This program accepts referred TASC clients and provides drug education and/or substance abuse treatment based on the juvenile's need.

ADULT RESIDENTIAL PROGRAMS (850) 833-3965 Steve Butler

Residential components provide services to adults with an immediate psychiatric crisis or severe or chronic emotional disturbances that seriously impair their functioning of daily living. The individuals benefit from increased supervision in a structured environment. Activities are designed to foster and encourage empowerment and independent living. General services such as Psychiatric Monitoring, Day Treatment, Social Club, Drop-in Center, and Case Management are provided.

RESIDENTIAL TREATMENT FACILITIES (850) 833-3965 Steve Butler

Bridgeway Center, Inc. has one residential group home. Willow Way Group Home is located in Fort Walton Beach and has 15 beds. The facility is staffed 24-hours a day by residential technicians and the facility is a Level II Residential Facility. Training is provided by staff to assist residents in such areas as preparing meals, personal hygiene, transportation, recreation, laundry, and budgeting. Residents provide social support to each other thereby avoiding the effects of social isolation.

SUPERVISED APARTMENTS (850) 833-3965 Steve Butler

These apartments are Level III Residential Treatment located in Fort Walton Beach. The facility is staffed 24-hours a day by residential technicians. Activities are designed to foster and encourage the development of increasing levels of client empowerment and independence.

SATELLITE APARTMENTS (850) 833-3965 Steve Butler

These apartments are Level V Residential Treatment and consist of six single unit apartments. A residential technician is available to assist residents and meets at least weekly on site. The staff provides training and assistance on reintegration into the community.

SUPPORTIVE HOUSING (850) 833-3965 Steve Butler

This program renders on-site adult services to individuals in their homes. This service provides training and assistance to enhance and maintain the independent lifestyles of persons transitioning from residential treatment to community living and for those located in the community to prevent relapse.

RECOVERY CENTER (850) 833-3965 Steve Butler

Adult day service programs are designed for members of the community as well as residents, to help members learn skills to manage their home, occupational lives, and social and interpersonal skills.

CHILDREN'S TARGETED CASE MANAGEMENT (850) 226-8840 Susan Guilian

Case Management services link, monitor, and advocate for the child and family for services in the community. In addition, parents and guardians are taught empowerment skills to obtain needed services for their children.

**ADULT CASE MANAGEMENT (850 226-8840 Susan Guilian)**

The adult case management goal is to foster self-sufficiency, reduce hospitalizations, and assist individuals with a history of mental illness to function in their home. The focus is to provide a full range of services in the community. Services include assistance with the natural support system as well as the professional service system. The Emergency Case Manager provides diversion services for those individuals who are at risk of acute care psychiatric hospitalizations.

**INDEPENDENT LIVING PROGRAM/HUD (850) 833-3975 Donna Morgan**

This program assists in obtaining permanent housing for homeless individuals with mental health or substance abuse issues. Supportive services are provided to help integration to permanent independent living.

**INPATIENT & CRISIS SUPPORT SERVICES (ICS) (850) 833-9200 Amanda Aylsworth**

ICS offers both mental health and substance abuse programs to strengthen individuals so they can realize their full life potential.

**CRISIS STABILIZATION UNIT (850) 833-9200 Amanda Aylsworth**

A 12-bed intensive inpatient unit provides psychiatric care for residents of Okaloosa and Walton Counties through insurance payments and a sliding scale fee system. The facility is staffed 24-hours a day by Registered Nurses, Licensed Practical Nurses, and Mental Health Technicians. The Crisis Unit's psychiatric services are designed to return the individual to their home as swiftly as possible.

**EMERGENCY SERVICES AND CRISIS INTERVENTION (850) 833-9200 Amanda Aylsworth**

Emergency Services is available 24-hours a day, seven days a week. The program provides crisis intervention by screening clients in emergency situations for potential hospitalization, secures hospital admissions for voluntary and involuntary clients, and refers clients to community agencies for counseling and other therapeutic services.

**DETOXIFICATION UNIT (850) 833-9200 Amanda Aylsworth**

This is a 24-hour 4 bed medically supervised alcohol and drug detoxification unit, specializing in assessment, diagnosis, referral, and treatment.

**CRISIS HOTLINE/RAPE CRISIS CENTER (850) 244-9191 / (850)682-0101 Amanda Aylsworth**

This is a free, confidential 24-hour a day crisis intervention and referral service, provides telephone crisis intervention for callers seeking problem resolution. The line is staffed by volunteers. A special service of the Crisis Hotline is the Sexual Trauma Team, a group of highly trained volunteers who respond to victims of sexual assault.